

# Harrow Children Looked After Health Service Corporate Parenting Panel March 2024

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for Children Looked After Harrow

# KPI's for Harrow CLA Jan – Feb 2024

Month	Target for IHA 100% CNWL within 20 days of child becoming CLA	Target for RHA 100% CNWL within 6/12 months
January	100%	100%
February	100%	100%

Exception reporting excludes:

- requests and consent not made available within 3 days for IHA's and within 3 months for RHA's,
- CLA who do not attend or refuse appointments given or are missing
- CLA placed out of Harrow who depend upon another provider to offer an appointment.

# Other Service Specification Requirements

The CLA team also assist the London Borough of Harrow to:

- Record and report dates of dental checks following health assessment
- To update immunisation status of each CLA following health assessment where possible
- GP Registration
- Record and report dates of Optician Checks

## Initial Health Assessments Completed

Month 2023	Total Due	IHA completed within 20 days (percentage / number)	IHA completed outside of timescale (percentage / number)	IHA not yet completed (percentage / number)
January	2	50% (1)	50% (1)	0% (0)
February	10	60% (6)	20% (2)	20% (2)

### Time scales from CYP identified as CLA to completion of IHA

Total Number of CYP = 12

- within 20 days - 7
- between day 21- 30 - 1
- between day 31- 40 - 2
- day 41+ (includes not yet seen) - 2 (Appointments booked for March 2024).
- \*

## Reasons for Late Completion of IHAs

Summary of reasons for late IHA's									
Month	No of requests received	Late requests for IHA to CLA team	Carer Declined / Cancelled Appointment	DNA / WNB	Referral / Consent issues	Refusal by Young person	OoB placement	Placement move	Young Person in Hospital / Missing / YOI / Tagged
January	2	1							
February	10	7	1	1			1		

# Themes for Completion of IHAs

- **Contributing challenges for completion are late requests\* , DNA's and carers declining appointments.**

**7/12 (58.3%) of requests for IHA were received outside timescales. 3 of the 7 late requests were seen in timescales.**

## **No of requests received within**

**Day 4-5 – 1**

**Day 6-10 - 2**

**Day 11-20 - 1**

**Day 21-40 – 3 (received after due date)**

- **Other reasons can be unpredictable eg placement moves, placed out of borough etc**
- **\* (late referrals and late consents)**

## Review Health Assessments Completed

Month	Total Due	RHA completed within timescale (percentage / number)	RHA completed outside of timescale (percentage / number)	RHA not yet completed (percentage / number)
2023				
<b>January</b>	16	81.25% (13)	18.75% (3)	0% (0)
February	16	75% (12)	12.5% (2)	12.5% (2)

### Time scales from CYP identified as CLA to completion of RHA

Total Number of CYP = 32

Number seen:

within statutory timescales – 25

late - between day 1-10 – 2

late - between day 11-20 – 1

late – between day 21-30 – 2

late – 31+ days plus (includes not yet seen) - 2 (Appointments booked for March 2024)

\*

## Reasons for completing RHA late

Summary of reasons for late RHA's	No of requests received	Late requests for RHA	Carer Declined / Cancelled Appointment	DNA / WNB	Referral / Consent issues	Refusal by Young person	OoB placement	Placement move	Young Person in Hospital
January	16	8	3				3		
February	16	7	3	4	2				



# Themes for Late Completion of RHAs

- The main factor contributing to completing RHA's outside of timescale are late requests, carers declining appointments and young people DNA'ing.
- 15/32 (46.88%) requests for RHA were received outside timescales. 11 out of the 15 late requests were completed in timescales.

## Late requests received within:

Weeks 12-10 - 5

Weeks 6-9 – 3

Weeks 5-2 - 6

1 Week or less – 1

- Other reasons are unpredictable eg sickness etc

# Questions

